**Essex County Council** 

**Housing Strategy** 

For

**Disabled People** 

2009-2014



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ESSEX COUNTY COUNCIL
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# **EXECUTIVE SUMMARY**

Disabled people are amongst the most socially excluded and vulnerable groups in society today. Very few have jobs, live in their own home or have any real choice over who cares for them.

People with learning disabilities and physical and sensory impairment have the right to be full members of the society in which they live. This means that they should be able to choose where they live and what they do to be as independent as they want to be.

It will require partnership working from all organisations and agencies: housing, health and social care to ensure we enable disabled people they achieve their aims in terms of independence.

The first Countywide Housing Strategy for people with learning disabilities in Essex was introduced in 2002. It focused on the need for effective partnership working across the County to deliver a range of housing options and aimed to improve access into housing linked with support to enable people with a Learning Disability to maximise their independence within our communities.

This Housing Strategy encompasses all disabled people, finding innovative ways of providing more disabled people with a home of their choice. We want to develop high quality individualised services – a wide range of housing and support options over the next five years. This Strategy includes an implementation plan to show how we intend to deliver diverse housing and support options.

The current gap between supply and demand is so large, that unless action is taken now to increase the supply and choice of accommodation for disabled people over the coming years, more placements in crisis accommodation will be required, and the cycle of placing people in residential care out of Essex will continue.

We face many challenges in turning this strategy into reality; improving access into affordable accommodation, ensuring that sufficient new developments are commissioned, ensuring that voids are properly managed, to meet current and future demands for supported housing, ensuring that communication is improved between agencies and providing adequate information for people to make informed choices about where they will live, who they will live with and what support they require.

Disabled people now have greater expectations and aspirations than they had historically to live a normal life in the community, and their families frequently support this. In order to help them to achieve their aspirations we need to listen to them, give them opportunities for a wider range of housing options, provide better information and work together to maximise their ability to choose what is right for them. Our plan is to be able to develop with partners a range of housing options and support so that disabled people can have a real choice about where they live.

"A stable and a decent home is key to sustaining an individual's ability to maintain their home and take part in the community" (Supporting People Strategy 2005-2010).

The current range of supported accommodation is very limited. There has been limited development of and growth in housing and support options for disabled people. There is a lack of diversity of supply and therefore a limited range of choice of housing and support options. Much of the supported housing is shared accommodation.

There has been an over reliance on residential care as the default option for people not living with their families.

The strategy sets out a 'typology' of the range of different housing and support options that are possible and exist in many other parts of the country. These include:

- Renting options
- Home ownership options
- Family and third party investment in housing
- Adult placement and Homeshare
- A wide range of support options including floating support, keying type networks of support, individualised support services, community support volunteers, circles of support and assistive technology.

The strategy advocates using the widest range of funding streams, capital and revenue, to broaden choice of housing. In relation to revenue expenditure, widening access to housing based services rather than relying on residential care requires a change on funding strategy for Adult Social Care, by reducing spend on residential care to invest in housing based alternatives. An extensive set of recommended actions are proposed including development of the following options in order to widen housing choices:

- Housing adapted for wheelchair accessibility.
- Self contained housing, in the social and private rented sectors.
- Small 'clusters' of self contained flats, possibly within larger developments
- Tenancy support networks.
- Home ownership options.
- Expansion of the adult placement service.
- Use of family home and resources.

# **SECTION 1**

# 1. INTRODUCTION

On the subject of housing, the Government's objective is to enable disabled people and their families to have greater choice and control over where and how they live. This means choosing the town they want to live in, the sort of housing they want, who they like to live with and the type of support that meets their needs.

For this Housing Strategy to accomplish the aspirations of expanding choice in accommodation and support for disabled people, partnership work between local housing authorities, social services, health and other local agencies is essential.

Only when the view is changed that not only Social Care is responsible for developing and providing accommodation for disabled people, can we succeed in our aim of expanding choice and greater control over where and how they live.

This strategy is countywide and aims to put in place plans to pursue sustained development of housing, care and support in each locality over the next 5 years and beyond. This strategy recognises the importance of links with the regional and sub-regional housing strategies and the Five Year supporting People Strategy in achieving our visions.

This Strategy is for a period of five years and will be reviewed and updated annually.

The purpose of this strategy is:

- To develop accommodation that people with disabilities want and which is accessible to them
- To set out clear routes to achieving our vision
- To develop an implementation plan to deliver a wide range of housing and support options over the next 5 years.

It is fundamental to the success of this strategy that disabled people and their carers are fully informed about the plan and have the opportunity to input their views.

# 2. VISION

- Enable disabled people to have the same choice and options about where and how they live as the rest of the population:
  - Maximum choice of housing options
  - Ensure that support is provided to enable disabled people to access and maintain independent homes;
  - To work in partnership with the local authorities, health and other agencies

# **3. ASPIRATION**

 All disabled people will have the same choices and options as the rest of the population in terms of where and how they live.

# **SECTION 2**

# 4. BACKGROUND

Historically, accommodation for adults with learning disabilities was focussed on in-patient facilities, registered care homes or people living with their family.

There were large long stay institutions as part of NHS provision, accommodating over 1,000 people in each at their peak. In Essex, these services were concentrated at South Ockendon in Thurrock, Turner Village and Essex Hall Hospitals in Colchester, Bridge Hospital in Witham and Little Highwoods in Brentwood.

During the 1980s there was an ambitious programme of hospital closures, and by 1990 only Turner Village, Bridge and Little Highwoods remained. There were also numerous other large hostel type facilities accommodating over 40 people. Four of the largest were concentrated in Tendring and accommodated over 200 people. All of these have now been closed.

Essex has had on-going success in securing new developments for adults with learning disability through the Essex Strategic Reserve Programme (ESR), a partnership programme including Essex County Council, the 12 local authorities and the Housing Corporation. Other partnerships resulted in the creation of 169 units of accommodation for people with learning disability in 22 different locations of which 8 are currently in development. Changes to the way in which

supported housing is commissioned through the Housing Corporation's subregions have brought this programme

to an end. The joint-commissioning ethos between ECC and the districts but Essex continues with active engagement in the development of new supported housing in the County. It is envisaged that further schemes will be developed in line with the Adults, Health and Community Wellbeing (AH&CW) overarching. Accommodation Strategy

To identify the numbers of people with learning disabilities that require accommodation over the next 5 years housing needs assessments have been undertaken as well as data from TABBS being incorporated.

For people with physical and sensory impairment there are currently no exact numbers available. The data will be added once review of individuals support and housing need has produced accurate numbers and form part of the action plan.

# 4.1. Strategic context

#### 4.1.1 NHS Accommodation Re- Provision

While People with learning disabilities may need to be admitted to hospital like the rest of the population on a short term basis, it is not right for them to live in NHS accommodations on a long term basis. Those people with learning disabilities currently living in NHS accommodations need to be enabled to live in the community.

Following the comprehensive programme of closure for long stay hospitals in Essex nearly 200 people now live independently in their own homes.

The White Paper "Our Care, Our Health, Our Say" published in 2006 builds on and reinforces the target that was set in 'Valuing People, A Strategy for People with a Learning Disability for the 21<sup>st</sup> Century', published in 2001. 'Our Health, Our Care, Our Say' states that any NHS Campus for people with a Learning Disability should be closed by 2010 and that alternative local services must be developed as necessary to allow this to happen.

As at October 2007 there were38 people still living on NHS Campus Sites as at October 2007. However these people will be moving on to either supported living or specialist residential care by March 2010. It is hoped that 18 service users who are delayed discharges, or inpatients under section of the Mental Health Act and not receiving active treatment, will be discharged by 2010.

# 4.1.2. Essex County Council Hostel Re-Provision

Essex County Council is currently reviewing the ability of its remaining hostels Magdalen Close, Berecroft, Shernbroke and Bridgemarsh, to meet the changing needs of residents, as well as meeting the changing environmental standards required by legislation. It is anticipated that there will be changes to these services during the life of this strategy.

Since the publication of the last Strategy, two hostels, Pyefleet Lodge and Mellow Purgess, have closed and Nether Priors is in the process of being redeveloped in partnership with Colne Housing.

This strategy and the hostel review will be in line with 'Valuing People Now' and are designed to achieve the aim of giving people with learning disabilities the same opportunities as the rest of society by providing the right accommodation to meet their needs and the appropriate support.

For some however, registered care has been the only option available, and while it has suited some people, it is not the appropriate choice for everyone. Essex County Council will review those people that are currently living in residential care with the aim of identifying alternative accommodation for those people for who residential care should no longer be an option. The aim is for 200 people with a learning disability to move from residential care into the community by 2014.

# 4.1.3. Priority Groups

It is proposed that the following groups to receive some priority in the planning process for accommodation:

- Young disabled people in transition reaching the age of adulthood. Supported accommodation needs to be identified as an alternative to residential care or out of county placement
- Older Carers Older Carers are those aged 65 and over. There is a need to plan alternative accommodation for those disabled people living with older carers before a crisis occurs through illness or death of the carer. The life expectancy for people with disabilities has increased and many will outlive their parents. This means that it is important to expand the availability of accommodation options for those living with older carers. There is also an implication that living with older carers increases the need for respite.
- Move on from residential care A high number of disabled people currently living in residential care do not require this type of accommodation and would benefit from a more independent type of accommodation. It is our aspiration to move 200 people with learning disabilities currently in residential care into supported accommodation in the community..
- People living on NHS Campus Sites There are currently 38 people with learning disabilities living on NHS Campus Sites. In partnership with the

PCT it is anticipated that these people will be moving into supported accommodation within the next 3 years

# 5. LINKS TO OTHER STRATGIES

There are a number of other documents and pieces of work which have strong links with this strategy. They have to be taken into account to ensure that there is consistency and efficiency in progressing each activity.

# 5.1 Essex County Council

- The Way Ahead Best Value Review of Adult Service Provision for People with Learning Disability.
- Person Centred Planning Implementation Plan. (This is where the person with the learning disability is put at the centre of all decisions affecting their lives, is a countywide priority. This strategy endorses this approach when identifying the housing needs and aspirations of these people)
- Best Value Review of Learning Disability Services.
- Best Value Review of Transport Services.
- Best Value Review of Procurement Services.
- Workforce Plan. (Partnership Board strategy)
- Essex Quality Framework fro People with a Learning Disability
- Asset Management Best Value Review.
- Care and Health Review of Arrangements for Services for People with a Learning Disability
- Framing the Future (Cabinet Paper 2007)
- Introduction of Self Directed Support Putting People First (a shift from a model of giving people services to one of assisting individuals to determine their own solutions from a more responsive market place
- Essex Supporting People Strategy 2005- 2010. This strategy links housing with support to enable people to successful remain in their home and move towards more independence in their lives. The link between housing and support is a strong focus within this strategy and the links with the SP team needs to be fostered to ensure success
- Essex Telecare Strategy
- Carer's Strategy

# 5.2 Housing Strategies:

- Communities and Local Government Homes for the future: more affordable, more sustainable (Green Paper) 2007
- Communities and Local Government Strong & Prosperous Communities (2006)
- Sustainable Communities: Homes for All (2005). This document is government housing policy. It sets out the action the government will take over the next five years to offer everyone the opportunity of a decent home at a price they can afford.
- Housing Corporation Investing in Independence, Housing for Vulnerable People Strategy 2007.
- The Regional Housing Strategy for the East of England 2005 2010, identified a continuing need to expand the housing options available for disabled people. There should be a range of accommodation available to cover the diverse needs of this group and the need to look at more innovative models of housing as well as group homes, for example, cluster units, using assistive technology, remodelling of sheltered housing or sharing sheltered provision with the elderly (double usage).
- Housing Strategies of local District/Borough Council's
- Sub-regional Housing Strategies:
  - London Commuter Belt
  - Thames Gateway
  - Greater Haven Gateway

# **SECTION 3**

# 6. CURRENT POPULATION PROFILE

Sources of information about people with learning disability in Essex:

- 1. The **TABBS** (Thurrock, Basildon and Brentwood) system which voluntarily capture data on all people with learning disabilities living in Essex.
- 2. The **SWIFT** system which covers Essex County Council service users.

- 3. **NHS systems** held by the two NHS Trusts (West Essex and South Essex PCT) who lead for health on people with learning disabilities.
- 4. **GP lists** GP's have to create patient lists identifying people with Learning Disabilities. Although currently not available, it is envisaged that in the future this will help capture data that are more accurate.

The information used in this report to provide information specific to people with learning disability is based on TABBS data, and is the reported position at July 2007. However, there are a number of points to be noted about the TABBS information:

- 1. Data that is available for North Essex from the County Council and NHS provider indicates that the numbers of people known to statutory services is very high, and is in excess of the planning norms of 3-4 people with a learning disability per 1,000 population.
- 2. Because registration with TABBS is voluntary, the TABBS data should be seen as a minimum level, it is clear that there are people with a learning disability who are not known to TABBS or indeed to any of the statutory authorities.
- 3. The TABBS assessment of support needs and housing needs is based on interviews/forms completed by carers, service users or support staff. This may be different from assessed need.

Accurate data collection is one of the objectives of this strategy i.e. trying to pull together all of the information held by different agencies. The statistics used should therefore give an idea of the scale and profile of people with learning disabilities within Essex, but are not intended to be an exhaustive, accurate list. The information shown below is drawn from different sources, or documents drafted at different times. It is therefore not always consistent!

In July 2007 there were 6,059 people with a learning disability known to TABBS living in Essex (including Southend and Thurrock).

The groups of people identified from the statistics can be categorised as follows:

- Young people going through transition
- Adults living with older carers
- Older people with learning disabilities
- People wanting to move on from the family home
- People living in registered care

• People with physical and sensory impairment

# 6.1 Where in Essex do people with a learning disability/physical and sensory impairment live?

The largest percentage of people with learning disability was found to be residing in Basildon, Braintree, Colchester and Tendring. (Figure 6.1.) A sample of the population showed that 25% were children (to 18 years), 69% were adults (18-65 years) and 6% were older people (65+). (Figure 6.2.)

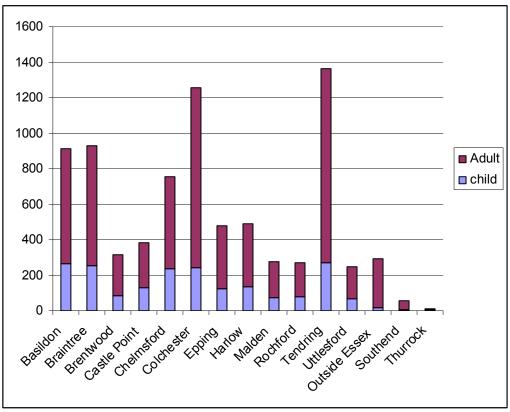
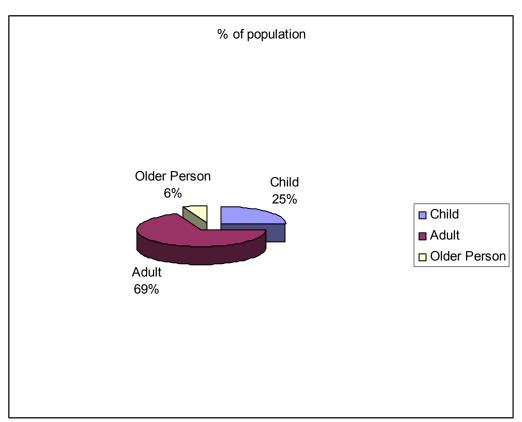


Figure 6.1. LD

Source: TABBS 2007

During the year 2008/2009, 3748 people with a learning disability, aged 18+, were know to Social Services. Of these, 2873 received community based services. As at March 31<sup>st</sup> 2009, 827 service user were in residential care.



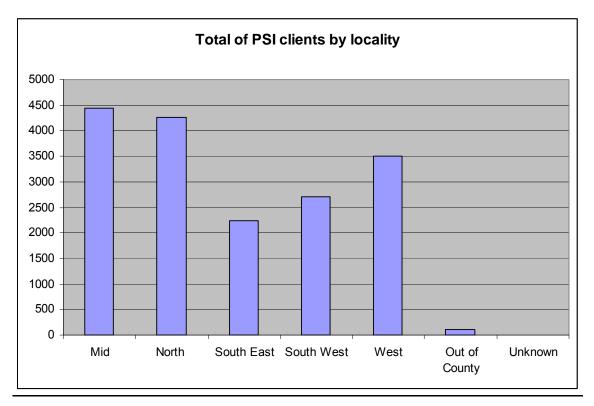
Essex Population profile of people with Learning Disabilities (Figure 6.2.)

Source: TABBS 2007

The largest percentage is adults with learning disabilities with the smallest percentage currently being older people with learning disabilities. Looking to the future the large percentage of adults will shift to older people with learning disabilities.

The total of people with physical and sensory impairment (excluding residential and nursing care) in Essex is 17,265. The total number of people with a physical and sensory impairment living with older carers (65+) is 2,889. The largest percentage of people with a physical and sensory impairment are in Mid Essex – 4434 people, North – 4253, South East Essex – 2244, South West Essex – 2714, West – 3497, Out of County – 117 and 6 with an unknown location. (Figure 6.3).

Figure 6.3 – Total of people with physical and sensory impairment by locality



Source:Informatics 2008

## 6.2 Where people live now and support required

The chart below shows the type of accommodation setting used by the people registered with TABBS. 34% were living in the family home, 24% in their own home, 31% in a registered home, 5% in shared accommodation and 6% other. (Figure 6.4.)

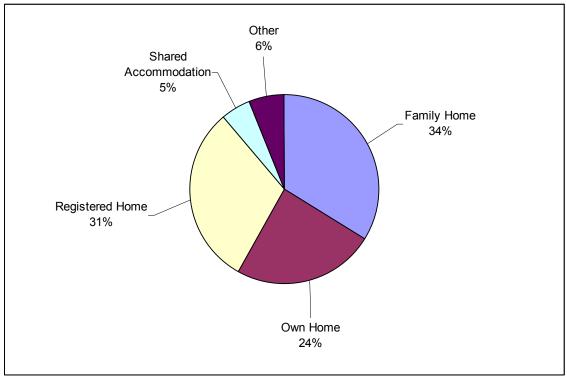


Figure 6.4. Where do people with learning disabilities live now

Source: TABBS 2007

A research, carried out in 2007, on the housing needs of adults and young people with a physical and sensory impairment showed that 57% of the respondents live in rented accommodation, 35% in rented accommodation with the local council, 16% rent from a Housing Association and 6% rent from a private landlord. 40% are either buying or own their homes outright, including 1% who are in Shared Ownership with a Housing Association. The remaining 3% live in residential care or Nursing Homes – see figure 7.4 (*Source "Housing needs of adults and young people with a physical and sensory impairment"*)

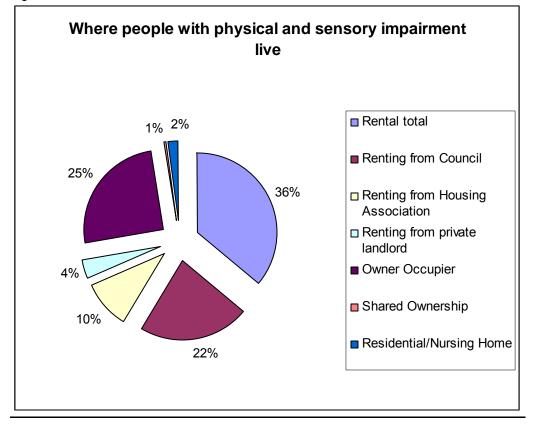
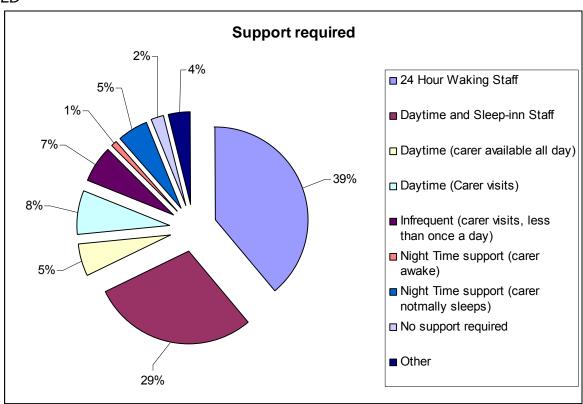


Figure 6.5



Type of support required based on service user and carer views (*Figure 6.6.*) - *LD* 

Source: TABBS 2007

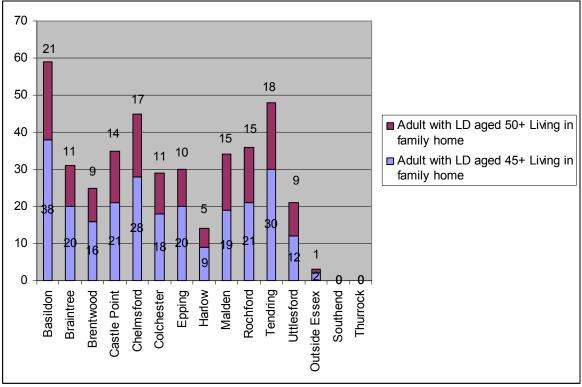
Figure 6.6 shows that 39% of people with learning disabilities need 24-hour support, 29% require daytime support with a support worker sleeping in, followed by support worker visits during the day with 8%. The smallest percentage requires night support with the carer being awake (1%).

#### 7. The impact of age

The chart below (Figure 7.1.) shows the number of people with learning disabilities living with older carers in each locality. This shows that there are 254 adults with learning disabilities aged over 45 years living in the family home and 156 are aged over 50 years. The actual age of their carers is not yet recorded; however, it can be assumed that they will be generally over 65 years of age.

A research project, undertaken by the University of Lancaster on forecasting future need/demand for supports for adults with learning disabilities shows that by the year 2011 there will be a 17% increase in the adult population aged 60 and over.

# Figure 7.1.



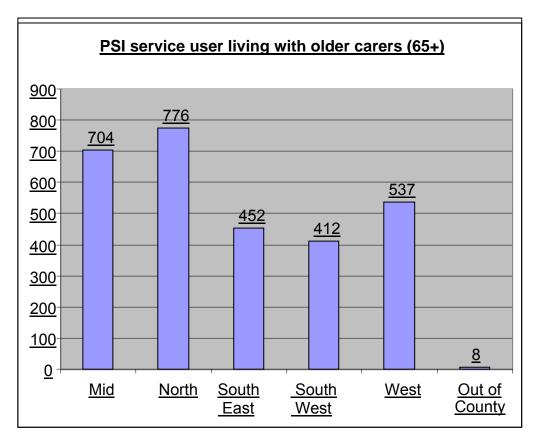
Number of people with a Learning Disability living with older carers

Source: TABBS

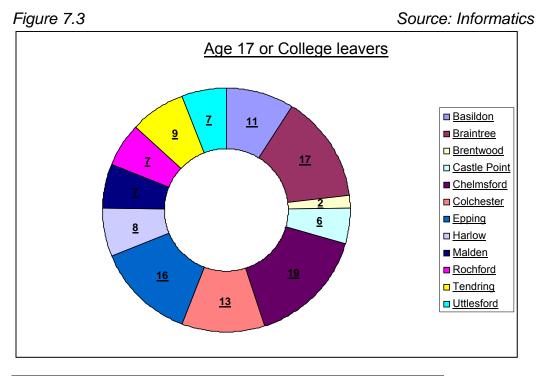
Figure 7.2 shows the number of people with a physical and sensory impairment living with older carers (age 65+) per locality. The highest numbers are in the north and in mid of the County.

Figure 7.2

Source: Informatics



There are currently 122 young people with learning disabilities across Essex reaching the point of undergoing or approaching the age of transition that are known to TABBS. (Figure 7.3.)

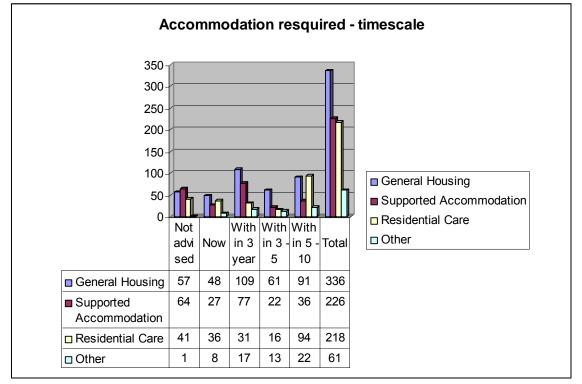


# 7.1. Projected Housing Demand

An exercise was carried out in May 2007 to establish anticipated accommodation needs for people registered with TABBS i.e. what they believed they would need and when. This gives an idea of the range of housing people will be looking for over the next 5 years – 10 years. It showed that the majority of people with a learning disability (34%) prefer to be living in general housing.



Source: Informatics



The research project looked at the housing needs of adults and young people with a physical and sensory impairment.<sup>1</sup>

Some key findings showed that a third of people aged 26-64 are considering moving within the next five years; almost half of these because it is too difficult to cope with their disability in their current home; one in ten because it is too difficult to reach local services and shops.

Younger adults with disabilities and their parents are interested in separate accommodation for the young person. However, they do not know where to get information on what housing options are available, and want clear advice and information on housing related benefits, grants and support.<sup>1</sup>

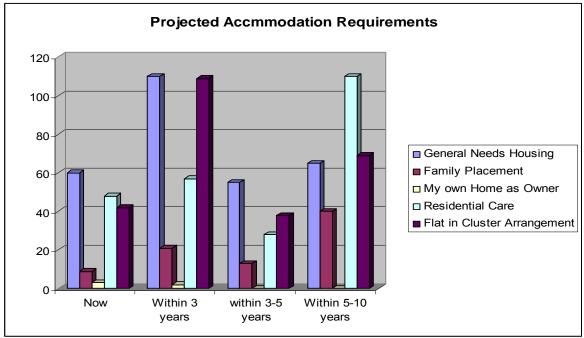


Figure 7.5. LD

The above information demonstrates a range of different age groups that will be requiring accommodation and support over the coming years with the largest requirement for supported housing within the next 3 years for Adult Family Placement and General Needs Housing.

The research document of housing needs for adults and young people with physical impairment shows that of those people that want or need to move 55% would prefer to live in a town, 42% preferred a rural location and 3% had no preference.

A third of people aged 26-64 are considering moving within the next 5 years: almost half of these because it is too difficult to cope with their disability in their current home: one in ten because it is too difficult to reach local shops and services.<sup>1</sup>

Table 7.6 shows the % of disabled people with each local authority area who are considering a move within the next 5 years.

<sup>&</sup>lt;sup>1</sup> Housing Needs of adults and young people with physical and sensory impairment – ECC Sue Hill 2007

District/Borough Council	Number in this locality wanting to move	% of respondents within locality	Total number of respondents within District/Borough Council area
Basildon	54	39	137
Braintree	45	33	134
Brentwood	10	50	20
Castle Point	22	48	46
Chelmsford	38	41	93
Colchester	50	41	123
Epping Forest	16	27	60
Harlow	23	36	64
Maldon	16	46	35
Rochford	11	32	34
Tendring	36	35	102
Uttlesford	5	21	25

Table 7.6 PSI Source: Housing needs for adults and young people with physical and sensory impairment

# 8. SUPPLY

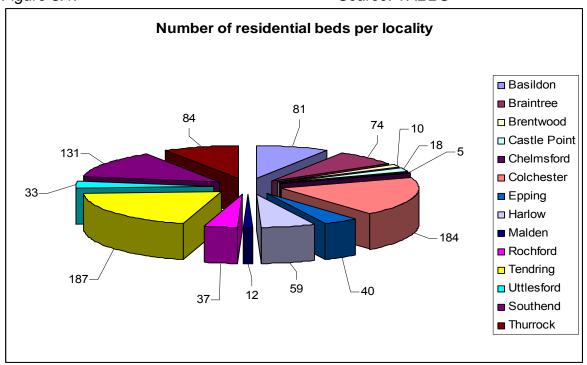
The supply of registered care home places within Essex should be sufficient in volume to meet the future requirements, although it may be necessary to assist providers to develop specialist skills to support those with particular needs. However, not all localities have registered care provision within their boundary.

A breakdown of data which shows the number of residential beds per locality including Southend and Thurrock is shown below. (Figure 8.1.)

According to a Demand Model that Care and Health produced for Essex County Council, there is an over provision of standard residential care in Essex but lack of specialist provision for challenging behaviour, Autism, Epilepsy, Dementia and Sensory Impairment.. We need to re-focus current provision to meet the needs of these people in the future to avoid out of County placements.



Source: TABBS



The supply of shared housing has increased significantly over the last three years as a result of the hospital closure programme. The creation of vacancies within these properties will need to be closely monitored, so that they remain accessible to people with learning disability. The intention is to create a central nominations point to monitor voids and to allocate them quickly.

As stated in Section 3, ECC's aspiration is to bring 200 people with learning disabilities out of residential care.

This means in order to achieve our aspiration we need to assess and move 40 people from residential care into the supported accommodation into the community per year until 2013.

A future vision is for more people with disabilities to become home owners through Shared Ownership.

At the same time Registered Social Landlords need to look at purchasing more properties that can be accessed by people with disabilities.

The Essex Supporting People Strategy 2005 - 10 shows the supply of Supported Housing within Essex for people with different support needs. This shows that there are currently 12,772 units of supported housing accommodation in Essex known to the SP Teams, of which only 673 are for people with Learning Disabilities.

From the numbers of beds available in registered care, we can see that there is a minimum of 955 registered care bed spaces in Essex for people with learning disabilities. All of the above show that provision currently available could provide for only 45% of the known population of adults with a learning disability. If we acknowledge that a proportion of that accommodation is currently used by people placed from outside Essex, the available resource supports only 12 % of the known adult population. The consequence of this is that people with learning disabilities are placed out of county and a significant burden is placed on families to continue to accommodate people with learning disabilities long after the time when the person might have anticipated leaving the family home.

# **SECTION 4**

# 9. ACCOMMODATION OPTIONS

Essex, as with all locations, has a mix of accommodation provision, including a high percentage of home ownership, local authority and housing association stock and privately rented accommodation. Of the 12 Local Authorities, a number are in the process of or have already transferred their stock to Registered Social Landlords (Malden, Chelmsford, Braintree, Castle Point and Rochford) or created an Arms Length Management Organisation (Colchester, Basildon)

The way vacancies are allocated in the Local Authorities Housing stock is changing. By 2010 all Local Authorities will have introduced Choice Based Lettings, which changes the traditional way of allocating housing via the waiting list.

An important factor in providing accommodation is good communication with the Districts/Borough Councils. Projected Housing requirements should be communicated on a regular basis to the local authorities.

Not everybody with a disability is on the housing register of their Local Authority. Everybody needs seeking housing needs to have an application for social housing with the Local Authority.

Around the County house prices have continued to increase over the past few years, with significant increases occurring in the commuter towns. For example Chelmsford has seen the average price of a house rise by more than 50% over the last 3 years, which makes home ownership more and more difficult for people on low to average incomes.

House prices are different in each District due to higher demand and subsequently higher prices.

# 9.1. Housing and Support Options

# 9.1.1 Types of housing and support

The fundamental component of supported living considers the values of empowerment, choice and inclusion.

ТҮРЕ	SUB TYPE EXAMPLES
<ol> <li>Individual placement: Individual lives with family or another person who provide accommodation and support in ordinary housing.</li> <li>Self-contained independent</li> </ol>	<ul> <li>Adult family placement</li> <li>Supported lodging</li> <li>Home share</li> <li>Rented from local authority,</li> </ul>
<b>housing:</b> Self-contained accommodation usually unregistered, various forms of care and support are possible including management within a mixed locality service	<ul> <li>registered social landlord, private landlord</li> <li>Rented from parents</li> <li>Sub-letting lodgers</li> <li>Outright ownership</li> <li>Shared Ownership</li> <li>Trust Ownership</li> </ul>
<b>3. Locally Based</b> Properties grouped in a small geographical area, self- contained or shared. A central resource which can be shared facilities and/or staff can be used by residents. Accommodation is usually rented and may be registered or not.	<ul> <li>Core and cluster</li> <li>Community Support network</li> <li>Mixed shared and self- contained</li> <li>Intentional communities</li> </ul>
4. Single site self-contained or shared housing: Larger scale building with a number of self-contained flats or bedsits or shared properties. The defining characteristic is the presence of staff in the building and some shared facilities in the building such as a launderette, lounge, games room and usually an office for staff. Staff may be visiting or permanently on site.	<ul> <li>Sheltered Housing</li> <li>Clustered flats or bedsits</li> <li>Mixed shared and self- contained</li> </ul>
<b>5. Small shared housing:</b> Less than four people registered or unregistered. Characteristic is shared living and shared facilities. Although there maybe some private facilities e.g. cooker, en- suite bathroom, it is not fully self- contained accommodation. Staff may be visiting or on site.	<ul> <li>Small registered care home</li> <li>Group home - unregistered</li> </ul>
<b>6. Large shared Housing:</b> More than four people live together. Little or no private facilities tend to be provided.	Large registered care home

Usually registered and therefore characterised by on-site, paid staff with someone "on duty" 24 hours a day.	
someone on duty 24 nouis a day.	

Many of these individual types can be managed through a network or locality service using a mix of building or tenure/ownership types with a single support service.

## 9.1.2. Support Options

This is an accommodation strategy. Independent housing is of limited use if the right support is not available. There is not scope here to go in to full detail on each type of support but provide a checklist to illustrate the scope of possibilities. Some support options are integral to some of the models already described like the Adult Placement and so are not repeated.

Type of Support	Description
Family Carer	<ul> <li>Half of all disabled adults are supported by relatives. Carers themselves may need support and have rights. This may be periodic respite care, day services or other help. Carers may do some of the care with the individual also receiving some other care.</li> </ul>
Domiciliary Care	<ul> <li>Provision of service in a person's home typically to deliver personal care. Can be from an organisation/agency or from an individual.</li> </ul>
Floating support	<ul> <li>Teams of workers who move from individual to individual to provide assistance tailored to their needs which may change overtime.</li> <li>Support is not tied to buying a particular property</li> </ul>
Keyring Network	<ul> <li>In this model typically 10 disabled people live in close proximity to each other but have their own property. Some may share if they wish. In the centre of the network is a project worker whose role is:</li> </ul>

	<ul> <li>To provide very limited support to each member such as getting to appointments, paying bills</li> <li>Help establish and maintain a social network amongst members. This may be by bringing members together for meetings, organising activities and pairing up members building on their abilities. So a physically disabled but articulate wheelchair user is linked with a physically fit by non-verbal member of the group. Together they can shop more easily than either can</li> </ul>
Care Package / Direct Payment / Individual Budget	<ul> <li>Each disabled person may be entitled to a package of care following assessment and subject to Fair Access to care criteria. Historically Social Services provided much care directly. More recently they have more often contracted with independent care providers. All disabled people now have a right to a have a Direct Payment to manage their own package of care if they wish. This maybe extended by even more comprehensive "Individual Budgets" in future.</li> </ul>
Support Tenant	<ul> <li>Some disabled people share their house with someone who is also a tenant. Arrangements vary but typically in return for providing some low level support – like helping to make a meal several times a week, doing a sociable thing with the disabled person each week – the support tenant lives rent free. They may also get a small payment but contribute to household bills.</li> </ul>
Community Service Volunteers	<ul> <li>Volunteer workers who could also be support tenants.</li> </ul>

Assistive Technology (AT)	<ul> <li>A wide range of AT is now readily available often at low cost. It can play a role in supporting disabled people. There is a vast array of potentially useful equipment</li> <li>At the most basic level "Telecare" which commonly consists of a set of monitoring devices linked to a dispersed alarm unit that can call for help if needed either from nearby staff (or relatives) or via a Central Control monitoring service.</li> <li>Monitoring Devices will typically be of two types:</li> <li>Environmental monitors like intruder, smoke, fire temperature extremes</li> </ul>
	<ul> <li>2. Devices to monitor or assist a person. Individual alarms commonly used in learning disability services include fall detection, enuresis alarm and epilepsy alarms here are also "Telehealth" devices that can monitor health remotely and devices and equipment that can enable more physically disabled residents.</li> </ul>

# **10. ACCESS TO AFFORDABLE ACCOMMODATION**

Although there are a range of housing tenure types, including home ownership and private renting, for a high proportion of adults with learning disabilities these are unaffordable.

Access into affordable housing is therefore the only option, if they wish to live in ordinary housing in the community. The term affordable is clearly related to a person's income levels. For the majority of adults with disabilities affordable housing means access into Social Housing i.e. Local Authority (Council) housing and Housing Association properties.

Local Authorities have expressed concerns that support packages are not always in place or confirmed by Social Services when housing applications are made. Local Authorities are reluctant to house someone if they are not confident that support will be provided. Some learning disability teams have a clear understanding of the restrictions within current lettings policies, the demand for housing in some neighbourhoods and the range of priority groups that Local Authorities are trying to meet, while others don't.

Too often the success of people in gaining access to local authority housing stock was due to the flexibility of individual officers than a clear policy statement. This has led to great inequalities across the County.

In order to give people with disabilities a greater chance of gaining access in to Social Housing, operational teams in partnership with Children's and Family Services should assist the individual in filling an application form out for Social Housing just before their 18th birthday to increase the chances to be placed via the local authority.

A problem clearly identified was for those adults living with older carers who are ready to move to their own accommodation. Within standard lettings policies they are seen as being adequately housed and do not become a priority until a crisis is reached.

#### 10.1. Renting

#### **10.1.1 Public Sector**

#### 10.1.1.1. Access

A disabled person may apply for housing to rent from a local authority or housing association in the same way as anyone else. Under the Disability Discrimination Act (2005) housing services are covered by the new duty to promote equality of opportunity.

The Act requires public sector landlords to make "reasonable adjustments" and the Housing Corporation has a statutory duty to ensure adherence to this Act in relation to Registered Social Landlords.

All local authorities/RSL are required with the introduction of choice based lettings. They may need to make adjustments to ensure disabled people are not disadvantaged by the process. Some authorities have introduced staff and/or processes to ensure pro-active bidding for properties by disabled people. The Disability Rights Commission has suggested various adjustments for disabled people or policy requirements which may become necessary under this duty:

- Providing rent books and tenancy agreements in accessible formats
- Gathering evidence around disabled peoples' experience, e.g. how long do people have to wait for accommodation? How long is the wait for

adaptations to be done? The DRC recommends Disability Housing Registers and mechanisms for providing support in making applications.

- Housing strategies should be developed in consultation with disabled people. The needs of disabled people should be assessed on a crossboundary basis to explore support schemes covering more than one area.
- Homelessness applications and housing advice processes will have to be informed by evidence of the problems faced by people with disabilities. Information and homelessness services will have to be available in a range of formats, with accessible offices.
- Disabled people should be prioritised where there is a poor take-up by disabled people, or where their experience of services is poor.
- Disability equality training should be given to staff.

#### 10.1.1.2. Succession

Large numbers of adults with disabilities live with relatives. When those relatives become ill, frail or die the best option may be for the disabled person to continue to live in the family home. Where the parents (or other relatives) are tenants this requires planning.

For those whose relatives rent in the public sector there is the possibility of succeeding to the tenancy:

- If the landlord is a local authority, provided this is the first succession the son or daughter (or other close relative) living at home has a right to succeed to the tenancy.
- If the landlord is an RSL there are no similar statutory rights. However, the Housing Corporation guidance says that a person who would otherwise be in housing need, who normally resides in the property, should be granted a new tenancy.

In either case, even if there is no right to succession, the landlord may still decide to grant a tenancy.

Social Services or other agencies may try to follow good practice and put in place long term plans for adults being supported by family carers at home in advance of the time when the carers can no longer continue. When, in all the circumstances, it is decided the best option is to continue to live in the family home a good option is for the son/daughter (or other relative) to become joint tenant with the parent(s). This secures their position.

In the case of a private sector landlord there are no statutory rights to succession.

## **10.2. New Housing to rent**

Registered housing associations are the only source of new (quasi) public sector, subsidised housing, for rent. Allocations are made on a two year cycle to a limited number of lead development housing associations. Any additional provision requires:

- RSL involvement and commitment
- Local authority support

Historically 10-12% of the Housing Corporation Social Housing Grant funded programme went to a range of supported housing projects. For a variety of reasons including difficulties with guarantees of revenue funding the programme declined substantially. The Corporation is now working hard with RSL's to build back this element of the programme to its previous level.

RSL rents (or local authorities) are not referred to the rent officer as a matter of routine. The effect of the Social Housing Grant subsidy is to help rents be affordable and for those who qualify acceptable to Housing Benefit.

# 10.2.1 Private and independent sector renting

Historically, renting in the private sector has generally been avoided by people with learning disabilities. However:

• The private sector after many years of contraction is now growing. This is partly driven by private individuals and companies developing "buy to let" as and investment strategy.

#### 10.2.2 Renting in the private sector - pros and cons

The main attraction of renting in the private sector is that it considerably extends the choice of rented property. It may be a matter of waiting many months, if not years, for a suitable property to become available in the public sector. This is particularly true where a bungalow is required or a particular neighbourhood.

The main disadvantage of the private sector is the lack of security of tenure. Private landlords will usually offer a shorthold tenancy which means that after the first period of letting, commonly six months, the individual can be asked to leave on two months notice and has no redress or excuse for not leaving if the notice is properly given. In the public sector there is much greater security of tenure and an individual can be asked to leave their property only under certain conditions set out in housing legislation with considerable protection given by courts. Private sectors landlords are not subject to regulation, security or particular quality standards set down by the Housing Corporation or Audit Commission in the same way a Registered Social Landlord is.

Pros	Cons
Extends choice of available property	Insecure tenure, may not be
	permanent
Speed of access	Quality of landlord uncertain/variable.
	Unregulated
May be only source of suitable	Service and property standards
property	variable
A good way to try out living with a	Rent levels may be higher than local
friend or partner	authority or registered social landlord.
	Need agreement to housing benefits
	level
	May decline to let to someone on
	benefits. May be unwilling to adapt
	property.

#### **10.3. Ownership Options**

We move now to consider the different ways people may be able to acquire a property. At the outset, to understand how this is possible for disabled people who may be unable to work it is necessary to understand the benefits system on which a range of possibilities rest.

#### 10.3.1 Income support Mortgage Interest (ISMI)

Most people seeking help with interest payments on a mortgage because, for example, they have become unemployed must now wait 39 weeks before they get any payments from the Benefits Agency. Usually it is not possible for someone to take out a new mortgage whilst claiming Income Support.

The rules that apply to disabled people are however slightly different in some important ways.

Income Support is in principle available to meet the interest payments on a mortgage taken out to purchase a property more suitable to the needs of a disabled person.

Income Support is available to meet any increase in mortgage interest payments where a further loan has been taken out to purchase a property more suitable to the needs of a disabled person. The key criteria are:

- The person is disabled which for our purposes normally means in receipt of a disability benefit.
- Eligible for Income Support
- In need of more suitable housing

The maximum loan is £200.000 until 2010, after that £175.000

Note:

- The regulations say shall and not may there is a difference
- You must be able to satisfy the test of "needing alternative accommodation more suited to the special needs of a disabled person". Sometimes this is clear cut - for example a home is closing and new accommodation must be found, or someone has become homeless. It may be formal recognition in a care assessment carried out by the local authority that different housing is needed that will satisfy this test
- The normal benefit rules about housing not being too large or excessively expensive apply to disabled people
- You must have been in receipt of Income Support for a continuous period of 13 weeks or more before you can get interest on a mortgage met

There is not a set "check list" of what being in need of more suitable alternative accommodation means. A wide variety of circumstances may meet this test. It could well include currently living with older carers no longer able to cope and situations like the closure of a care home.

The starting point is often a discussion with the DWP to see if they would repay a mortgage through Income Support in whatever circumstances apply. The lender would also need to be advised formally by the DWP whether the mortgage could be repaid in this way. In most cases, the DWP will only confirm that Income Support would be payable to meet the mortgage interest payments once a mortgage has been granted to you by the lender. However, a lender will not usually agree a mortgage until the DWP has agreed to repay the mortgage. A classic catch 22!

This situation can usually be resolved by the DWP and the lender discussing the matter between them to see if a solution can be reached. A 'DL/IS 170' letter can be requested from the DWP, this is a standard letter which states that 'in principle', based on the information given to them by the claimant, they would be able to pay interest on the loan. It helps if someone is prepared to act as a guarantor for the mortgage.

In practice getting a mortgage that is to be re-paid by ISMI is problematic with relatively few lenders in the market. The Kent Reliance Building Society is particularly helpful.

They offer:

- A "product" where the interest rate on the mortgage is tied to the rate paid by the DWP.
- 100% mortgages
- Interest only mortgages

The latter is relevant because ISMI only pays interest not capital. The capital is only repaid when the property is re-sold at some point in the future. Sometimes families who have supported sons and daughter into ownership using ISMI make their own arrangements to re-pay the capital although this may mot be strictly necessary:

- In their will they make provision for part of their estate to repay the mortgage
- Take out a separate endowment policy unrelated to the mortgage but intending that the eventual proceeds will repay the mortgage.

# 10.3.2 Outright ownership

Home ownership is the most secure form of tenure. The main ways of becoming a full owner are through inheritance or being gifted a property or by purchase through a mortgage:

About three out of four people now retiring are homeowners. More than half of all adults with a learning disability are supported by relatives. This means it is unavoidably the case that the number of disabled people inheriting property directly will grow. So this is one obvious and inevitably growing way whereby disabled people will become outright owners. Note that inheriting a property does not require legal capacity as no contract is involved so anyone, no matter how complex their needs, can become an owner under this route.

Parents or relatives can also gift a property to a son or daughter so they own it outright during their life time. A property occupied as the principle home does not count as an asset for the purpose of welfare benefits. Thus, gifting (or bequeathing) a property is one of only two ways (the other is setting up a trust) whereby parents may effectively make some long-term financial provision for children without taking them out of benefits.

The long-term problem with home ownership may be in meeting the cost of maintenance and ensuring it is done. In practice the owner will have to meet day

to day maintenance (and property insurance) costs from benefits or other income. Major items of expenditure

are a particular problem as savings cannot be built up because of Income Support capital limits. The best way round this, if circumstances allow, is to establish a discretionary trust which can be used to fund (and if necessary arrange) maintenance. There are, however additional ways of meeting maintenance costs. For larger items of repair or improvement owners may consider:

- Renovation grants including Disabled Facilities Grants available through local authorities
- Income Support for Mortgage Interest for major repairs or 'adapting a dwelling for the special needs of a disabled person' (Schedule 3 of the General Income Support Regulations).

One of the key problems with using ISMI is the £100,000 limit means in Essex it is unlikely to be sufficient to buy a property outright. It is for this reason that shared ownership can be such a valuable option. In addition the shared ownership route can solve the problem of how someone dependent on benefits can afford the upkeep of a building.

#### 10.3.3 Shared ownership – RSL model

Shared ownership is perhaps more usefully described as "part buy, part rent". Shared ownership is a programme operated by some registered housing associations and a very small number of charitable organisations. The key features are:

- Part of the equity is purchased by the individual and part is rented from the landlord who continues to own the other part
- Shared ownership does not mean you share living in the property with anybody unless you want to
- With a housing association it has been possible to buy anywhere between 25% and 75 % of the equity initially
- In the long term it is possible to do what is called "staircasing" and buy out the rest of the equity and become an outright owner
- It is possible to use ISMI to purchase the part that is owned by the disabled person but it is also possible for relatives to fund this part if they have the cash available.

- The part that is rented will qualify for Housing Benefit if the individual is eligible
- Housing Benefit can include an element to pay for all the management and maintenance of the property irrespective of the share that is owned. The standard housing association lease is amended to provide for this

Key advantages of shared ownership over outright ownership are:

- It is possible to acquire more expensive property that exceed the £175.000 ISMI limit because only part of the equity (25%, 50%, 75% ...) is being purchased. So for example a larger property for three or four people to share costing £200,000 can still be afforded within the ISMI limits if a 50% share is purchased
- Because there is an organisation who owns part of the equity the problem of who will manage and maintain the property is solved
- Similarly because Housing Benefit will meet the maintenance costs the problem of how maintenance will be afforded in the long term is also solved provided the standard lease normally used by Housing Association is amended to put the maintenance obligations on the landlord rather than the shared owner.

It has been possible to buy a new property sold on shared ownership terms and many associations develop small estates some or all of which are sold as shared ownership. It has also been possible to buy existing properties being resold. A particularly useful programme called Do-It-Yourself-Shared-Ownership (DIYSO) enabled disabled people to choose a particular type of property in a particular location. This was then purchased by the association and a share immediately sold on to the shared owner or after adaptation. DIYSO formally ceased as a programme some years ago but imaginative, helpful association have been able to use alternative programmes in the same way.

Some of the issues around shared ownership which help to explain why it is still a relatively unusual option, despite the considerable attractions of this model are:

- Not all housing associations do shared ownership. Many of those that do offer shared ownership treat it as largely a commercial activity rather than a form of social housing to meet a need
- As a consequence many are unfamiliar with the ISMI system and will routinely turn down applications from people seeking to use ISMI arguing that it is only affordable to applicants with an earned income it is intended to work with local authorities and RSL's in Essex to publicise this to people with learning disabilities and carers.

- Getting a mortgage can be problematic. Not all lenders lend on shared ownership. Many of those that do, as a matter of policy, will not lend to people who are using benefits to repay loans. In addition, lenders may be concerned about the legal capacity of the individual who is purchasing fearing that the loan contract is potentially voidable. It is hoped that the Mental Capacity Act will help solve this problem.
- Similarly officers of the Department of Work and Pensions are often unfamiliar with the regulations quoted above and may not immediately agree that ISMI is payable
- Many associations that offer shared ownership are unfamiliar with working with people with learning disabilities. Experience suggests that this will be a labour intensive and time consuming process involving a lot more work than is involved in a sale of a shared ownership property say to a young couple or a single person in employment setting up home for the first time, which is who shared ownership is primarily aimed at
- Finally, there are some costs involved in becoming an owner, whether outright or shared, for which there is no immediate source of finance. These include valuation and surveyors fees, legal costs and of course the cost of furnishing and equipping a new home.

#### 10.3.4. Homebuy – RSL model

In 2006 the Housing Corporation altered the Low Cost Home Ownership arrangements replacing shared ownership as described above with a series of "Homebuy" arrangements. These are still primarily aimed at first time buyers and key workers unable to afford housing to buy in areas where they are needed. The arrangements do however also explicitly over disabled people.

Social Homebuy

- LA/RSL tenants buy share in own home at discount
- Maximum rent 3%
- Minimum purchase 25%
- Discount £9 £16,000 pro rata share

New Build Homebuy

- Acquire share of newly built
- Maximum rent 3%
- Minimum purchase 25%

The position of disabled people was considered by the ODPM (now CLG) and Housing Corporation n setting up new arrangements. The CLG said:

"We are committed to promoting choice and housing opportunities for people with long term disabilities"

They recognised:

- Disabled people may require properties near existing support networks
- Responsibility for repairs could be with RSL rather than fall on the disabled tenant who may be unable to do or afford normal maintenance

A further Homebuy model is available and funded by the Housing Corporation. This is called Home Ownership for Long Term Disabilities (HOLD). The difference from the three basic models is:

- An existing property can be purchased but associations have the same flexibility of tenure as new-build homebuy
- A lease can be granted by the RSL that puts the maintenance obligation on the landlord.

This means in effect the previous DIYSO arrangements explained above can still in effect be operated:

- Second hand properties can be purchased and selected by the disabled person
- A rent can be charged
- Housing Benefit can be paid and include the cost of maintenance to those eligible
- The landlord can take responsibility for maintenance

### **10.2.5. Shared ownership – privately financed**

A few housing associations and charitable housing organisations have developed a purely privately financed version of shared ownership which is why the exploration of RSL shared ownership remains relevant despite Homebuy. The advantages are:

- No cost limits therefore allowing higher design standards, better location, size and type
- No restriction because of the size of Housing Corporation programme only the association's ability to borrow
- No waiting for Housing Corporation allocations can move more quickly
- Less bureaucratic only association/charity rules to be met
- No Housing Corporation tests of value for money
- Outside Housing Corporation rent regime

The key advantages apart from those that apply to all shared ownership are essentially that there are no external restrictions on the programme and possibilities. For an RSL there are no real restrictions. The big advantage of course for the individual and local authorities needing better housing is that shared ownership may be a route to getting the right type, size, location of property at much less than the cost of outright purchase, if that is the only alternative.

The models vary and can be what the organisation makes them. In the simplest form the principles are:

- If the individual qualifies, a mortgage can be raised up to £100,000 with interest payments being repaid via ISMI
- The balance of the cost of a property is met by the developer raising private finance
- The developers loan is repaid from a rental charge
- The total gross rent can include management and maintenance charges. If the individual qualifies the rent will be eligible for Housing Benefit

The latter eligibility depends on the landlord being a local authority, housing association or charity with housing purposes. A purely commercial organisation cannot operate on this basis.

The key problem is that these schemes do not have any Social Housing Grant subsidy. As a consequence rents will necessarily be higher than the same property with subsidy. Rents in these schemes will be referred to the rent officer and be restricted consequently possibly making them uneconomic. There are however some solutions – which could include elementary funding from a charity which may give them long term capital growth.

Or an RSL could establish a privately financed programme of shared ownership specifically for disabled people. This model involves an equity loan from the family (or a discretionary trust) to the RSL.

The above models would be explored on a case by case basis.

#### 10.4. Buy to let

A property is purchased to rent to a relative. Buy to let has become quite common as a means of investment. Mortgages are now readily available for buy to let. Typically 85% of value can be obtained and rental cover of 130% of the loan is required. Many families can raise the money either from other assets or re-mortgaging their own property.

The model is essentially that a property can be purchased (or sometimes built) for the son/daughter. They pay a rent to the family which in turn is claimed by the son/daughter from Housing Benefit.

Although this has become quite a common solution there are several issues to be aware of:

• The rent on which Housing Benefit can be claimed will be set by the rent officer. This "reference rent" is very likely to be less than the actual cost of loan repayments if an 85% commercial mortgage has been taken out and

the management, maintenance and major repair costs that would normally be funded from the rent.

- On the other hand, taking a long term view, the property may be expected to increase in value. Historically investment in property has produced good returns as house prices have moved up although there can be short term falls involved as in 1989.
- There are questions around whether if a parent lets a property to a son or daughter they will be eligible for Housing Benefit because they are related. The regulations are set out in a 1998 Statutory Instrument (SI) 3257. This SI does not encourage renting by close relatives because of fears that benefits could be exploited in some way by families setting up artificial letting arrangements. However, at the end the SI explains that one relative may let to another provided:
- The letting is on a commercial basis
- Housing Benefit administrators are satisfied the arrangements are not being set up simply in order to obtain Housing Benefit
- The family must in all respects act as though they were an ordinary, private landlord.

#### 10.4.1 Adult Placement, supported lodgings and Homeshare

This is the last type of provision we look at. It depends on existing housing rather than new housing.

Adult Placement is the term used to describe an arrangement where a disabled person is placed and lives with a family as a member of its family although the family doing the caring are paid – usually by Adult Social Care. Essex County Council has developed An Adult Placement Scheme for .....places, which is now commencing.

A key characteristic of an Adult Placement is that the person placed shares in the life and activities of the Adult Placement carer. The Adult Placement carer is expected to treat any person living in their home as a member of the household with the same rights and responsibilities as any household member.

The term **Supported Lodging** is generally used to describe schemes where the person receives much lower levels of support, than individuals using Adult Placement schemes. Schemes are run by local authorities and independent private and charitable organisations.

Supported Lodgings differ from Adult Placement in the level of involvement and support from the host family / landlord and the level of the support arranged as part of the placement. Homeshare similarly usually involves only minimal

support. An Adult Placement carer cannot accommodate more than three people, whilst Supported Lodgings can cater for more than this. Placements are likely to be most successful where they meet the wishes and needs of the individual either because they have expressed a preference for this type of accommodation or because people who have got to know through assessment or person centred planning that the person would be particularly suited to the type of support available.

#### Adult Placement

Pros	Cons
Greater Flexibility to meet the individual needs of the individual	Lack of security inherent
Opportunity to experience family life for those who have never experienced it	Circumstances for host family
	may change causing placement breakdown
Higher chance of being included in the community	Sharing facilities with others
Living in ordinary houses	Little scope to retain large personal possessions
Able to make personal attachments that will last.	
Person gets more involved in the family than in Supported Lodgings	
Good support from Adult Placement Scheme	

### Supported Lodgings

Pros	Cons
The tenant gets the extra support that	Support can feel intrusive once the
can make the difference between living	tenant gets established
independently and residential care.	
A greater level of security of	Lower level of support from services
occupancy than most Adult	
Placements.	
Access to housing benefits ensures	Little or no regulation
higher disposable income.	
Greater privacy than in some adult	
placements	

### 11. ACCOMMODATION AND SUPPORT NEEDS

Representatives of people with a learning disability, carers, health, social services together with a range of partner agencies meet to agree the direction of

Learning Disabilities Services. Partnership Boards are required to agree their local strategies for a range of topics.

Sub Groups for the Essex Learning Disability Partnership Board were set up to consider a way forward on accommodation.

The consultation with service users, carers and other stakeholders has shown a lack of adequate information on accommodation choices, both on what is available and how to access different housing options.

The link between housing and support has been made throughout this strategy. The level of support required to enable adults with disabilities to live more independently varies greatly between individuals. Some will require minimal input while others will require 24-hour support. The types of support required could include personal care and tenancy support.

#### **11.1. WHAT PEOPLE SAY THEY WANT**

An extensive consultation was carried out to enable disabled people and their carers to have their say about this strategy.

186 questionnaires were sent out to Local Actions Groups, Carer's Network, Service Users, Registered Social Landlords, Local Housing Authorities and providers. The questionnaires were comprised of three questions; addressing the important things around accommodation, the full range of accommodation as well as what other actions we can take to increase people's opportunities to live independently.

A key theme arising from the consultations has been that there needs to be a range of accommodation options available for people. Concerns were raised that the 'push' to move more people into independent living had been misinterpreted into 'living alone' which was not the housing of choice for a number of people. There were very clear views, backed up by statistics that no one model of accommodation will meet everyone's needs, and that development of a range of options should be pursued.

- There needs to be more information on choice, availability and how to access housing. At present people don't know what their options are, what is available in their local area and how they can get access to it;
- There need to be better links between housing, social services and carers with improved communication. At present people don't feel that they are listened to, aren't able to properly influence their housing choices and don't feel that housing and social services talk to each other enough;
- More emphasis needs to be placed on planning and actioning moves for people living in the family home at an earlier age. Carers want to have a life, they feel that they are too often left to 'get on with it', they would expect their adult children to be moving out of the family home at an

earlier age;

- Priority should be given now to those living with older carers to avoid crisis situations;
- The accommodation needs of people with more complex issues including physical disabilities and challenging behaviour need to be addressed;
- Accommodation schemes need to be made available for people to gain independent living skills before moving on to less supported accommodation;
- Opportunities to give people independent living skills should be taken whenever possible i.e. when using respite services;
- The future funding of care and support packages needs to be clearer to give carers/people with learning disabilities confidence in taking the step to supported housing;
- A range of accommodation options need to be available, people should not be pushed into one model of accommodation because that is 'flavour of the month';
- People don't always want to live on their own, they would find this too lonely and isolating, they want a range of accommodation options to choose the one that best meets their needs;
- The existing achievements in securing new accommodation needs to be a sustained and reported so that people are aware of what resources are becoming available across the county,
- There needs to be a fairness into accessing affordable accommodation across the County;
- There needs to be recognition that people with disabilities are living longer, there are more and older people with learning disabilities who are now experiencing issues linked to their age including physical illness and in particular dementia. There needs to be clarity about the commissioning strategy for these people;
- All care plans should help identify people's accommodation needs and help plan supply
- Opportunities and support need to be identified for people to 'move on' into other accommodation as their needs change;
- People want a say in where they live and who they live with;

- People want sufficient support to live more independently;
- People don't want to be 'passed from pillar to post' when trying to find out what is available.
- The use of Telecare/Assistive Technology needs to be promoted. With the appropriate use of Telecare, risks can be minimised and more independence for the individual facilitated.
- With Self-directed support (Individual Budget's, direct Payment), more people will be able to exercise the choice of living in their own home.

# **SECTION 5**

# **13. FUNDING OPTIONS**

We face a challenge to deliver the strategy within existing resources. Funding from the government for health and social care will not increase.

Our vision is to increase the range of housing and support options available to people with learning disabilities in their own community and lessen the reliance on residential care.

We will seek to maximise additional revenue funding resources such as Independent Living Fund (ILF).

#### 13.1 Capital funding

In terms of capital funding, the aims include maximising access to existing programmes of capital investment in housing and increasing the availability of and access to private housing, both for renting and ownership.

#### 13.1.1. Social housing sector and funding.

In relation to the social housing sector the funding options include:

Affordable housing developments or those in the pipeline with already committed capital funding. Each of the district housing authorities have an affordable housing development programme delivered by their registered social landlord (RSL) partners. These programmes vary in size depending on the circumstances of each district. It is possible for people with learning disabilities to access affordable social housing for rent provided they are on the local housing register and their housing need has been recognised and prioritised by the local authority. These new developments will also include the development of housing for sale, typically on a shared equity basis. This housing is also potentially accessible by people with learning disabilities subject to their financial

circumstances and the eligibility criteria used by the district housing authority and RSL. However access to affordable social housing is limited but the current demand far outstripping supply in all 12 districts.

- Opportunities for remodelling of current buildings and services. The Supporting People team is currently conduction a strategic review of all the sheltered services in Essex.
- Funding for adaptations is available through Disabled Facilities Grants (DFG) from District Councils. These are typically available to people living in private housing and are subject to an assessment from an occupational therapist. The budgets held by the District Councils are cash limited and demand typically exceeds the available funding. Most social landlords are expected to make provision for adaptations from their existing resources. DFGs are a possibility for people with learning disabilities who need to make adaptations to properties that are rented or owned privately.

### 13.1.2 THE PRIVATE SECTOR AND USE OF PRIVATE FINANCE

The issue of demand exceeding the current and planned supply of affordable social housing means that private sector funding options need to be a part of the solution to delivering wider housing options. These private funding options include:

- Private finance used by specialist housing organisations that have models of developing privately funded housing solutions (without using public subsidy
- Private investment from families in housing solutions to create additional renting and ownership opportunities. These possibilities were set out in detail in the previous section of the strategy. Given the limited availability of public subsidy for affordable housing in Essex, it is essential that families and individuals have good information and advice if they are to make best use of their own private financial resources to create housing solutions.
- Disabled individuals who would qualify to obtain a mortgage up to £175,000 paid through income support mortgage interest (ISMI) which would normally be in conjunction with family investment or shared ownership with a registered social landlord (RSL).

#### **13.2. REVENUE FUNDING OPTIONS**

- Housing Benefit for rent and other eligible services these vary across local authorities. This is an important revenue stream for many people with learning disabilities where they are fully renting in the private sector where levels of benefit payable are subject to local reference rents. These vary across districts in Essex and are set by the Rent Service, a government agency.
- Independent Living Fund (ILF) to pay for support. This is for people that receive high rate DLA (Disability Living Allowance) and receiving services from Social Care of at least £10400 per year (pro rata). The evidence from Social Services is that there is a significant opportunity to increase uptake of this funding stream for individuals. This is important as ILF is not available to people living in residential care but is available to people living in mainstream housing. Money from the ILF is paid directly to the disabled person. Given the limited Adult Social Care and SP funding it is necessary to maximise access to ILF for all individuals who are eligible.
  - Social Services Payment for assessed support needs
  - Income support, DLA and mobility
  - Health funding for health care services
  - Health funding transferred to the local authority for people with learning disabilities resettled from long stay hospitals.
  - SP money to pay for housing related support
  - Individual Budgets A consideration in relation to funding for support and care is the development of "individual budgets". This involves an individual receiving directly, or indirectly, a sum of funding from the local authority to use to meet their identified care and support needs. It is currently Government policy to test this approach and a number of local authorities are 'piloting' this approach.

#### **13.3. FUNDING IMPLICATIONS**

 The existing housing need identified through the local housing registers and housing needs surveys commissioned by the district councils show that demand for affordable housing, to rent and buy, far exceeds the social housing development programmes of the district councils and their RSL partners. Therefore this is likely to be a limited source of housing for people with learning disabilities. However using the existing and planned social housing development programmes is likely to be the most effective way of procuring certain types of housing, for example wheelchair accessible housing.

- The Homes and Communities Agency (replaced the Housing Corporation in 2008) AHP 2008-2011 gave an opportunity to seek bids from RSLs for both mainstream housing which can be accessed by people with learning disabilities and specific bids for supported housing.
- Private developers and other organisation that do not draw on public subsidy will need to be part of the solution to delivering additional housing for rent. However rent levels can be high for housing developed with private finance and the sustainability of housing benefit as a funding stream for high rents is uncertain and it is unlikely to be a desirable option for large numbers of people.
- Making use of family resources is likely to be crucial to making a long term success of this strategy. It can sometimes be a difficult message for Adults, Health and Community Wellbeing (AHCW) and other public bodies to present options for families to use their resources to create a range of housing solutions. However, it can also be a positive message in that it widens choices, enables families to exercise more control and can be seen as an investment possibility that has the advantage of meeting the housing needs of a family member. There is evidence of a high level of interest from families in other parts of the country if these options are explained well and offered in conjunction with credible long term planning for individuals. An issue here is that for families for whom this is not an option financially, other options need to be available.
- To maximise the opportunity to deliver home ownership for a wide range of people it is desirable to have a home ownership programme that draws on all potential funding options. This could include existing shared equity schemes developed by mainstream RSLs and models using predominantly family resources.

### 13.3.1. REVENUE FUNDING IMPLICATIONS

The current pattern of AHCW expenditure on accommodation, predominantly residential care, will not be sustainable in the future because:

- The relatively high numbers of people living with older carers currently will need alternative accommodation in many cases when their carers die or are no longer able to care for them. This will typically arise as an emergency leading to a residential placement as the only available solution. This places additional pressure on the existing AHCW budget.
- There is evidence nationally that the numbers of young people with severe learning disabilities is increasing due to improvements in the

health care of disabled babies and children. This will lead to increasing numbers of disabled young people requiring social care packages as they become adults. Using residential care as the primary response to meeting their will place further demand son the AHCW budgets.

- This strategy sets out how to achieve a wider range of housing and support options, partly in response to demand and aspirations, but also as a way of making better use of resources by maximising the range of funding sources available to fund housing and support costs.
- Residential care has a very restricted range of funding sources. A
  placement in a care service is funded with social care funding
  supplemented by funding from Income Support for the individual and
  sometimes with funding from the NHS. For individuals who are eligible for
  funding from AHCW the fees have to be met from their own income.
- Housing based 'models', present a far wider range of funding possibilities. For example the principle sources of revenue for someone eligible for Housing Benefit are illustrated in a slightly simplified form below:

COSTS	FUNDING
Rent (including some services)	Housing Benefit
Council Tax	Council Tax Benefit
Support to maintain tenancy	Supporting People Grant
Personal Care	Adult Social Care funding with
	DLA/ILF/Disability Premiums
Living Expenses	Income support/other income

### 13.4. SUMMARY OF FUNDING OPTIONS

This strategy aims to maximise the widest range of housing options that are available to people with learning disabilities. The range of funding options that need to be considered to meet this aim are summarise below:

Oswital Exacting	
Capital Funding	<ul> <li>Use existing and planned</li> </ul>
	affordable housing development
	<b>5</b>
	programmes.
	<ul> <li>Remodel existing services, e.g.</li> </ul>
	sheltered housing, using a mix
	<b>3</b> , <b>3</b>
	of private and public funding.
	<ul> <li>Current and planned Section</li> </ul>
	106 agreement to provide, for
	<b>u</b>
	example, specific types of
	housing such as wheelchair
	accessible properties.
	· ·
	Housing Corporation AHP 2008-

<ul> <li>011 bids for supported housing and mainstream affordable housing</li> <li>Private finance from specialist organisations that work with people with disabilities – e.g. Private Finance Initiative (PFI)</li> <li>Private developers willing to work in partnership with local authorities to develop housing solutions for people with learning disabilities</li> </ul>
Private finance from families

Revenue Funding	<ul> <li>AHCW funding. Set target to reduce spend on residential care over 5 years, suggest at least 20% target, to release for investment in housing-based alternatives to enable a wider range of funding streams to be used.</li> <li>Make best use of AHCW and Supporting People funding by maximising eligibility for and take up of DLA, particularly the highest rate of the care component</li> <li>Make use of telecare as part of individual support packages to identify potential value for money improvements</li> </ul>

# **14. SUMMARY OF CURRENT POSITION**

Current data shows that as at March 07 ECC supported 1366 people with a learning disability in their own tenancy, and increase of 18% in comparison to 2006.

People with a learning disability want and expect the same opportunities that are afforded to people without learning disabilities. This includes the right to access a range of housing options, to live more independently in the community, and they expect support to enable them to do this. These are not unrealistic expectations.

Essex Supporting People at present provides revenue funding for a number of discretionary services that provide housing related support to people with a learning disability. This funding stands in the region of £8 million per annum.

Given the high level of investment made by Supporting People in Learning disability services, in comparison to its other client groups, it is only possible for new Learning disability services to be jointly commissioned once savings and efficiencies can be identified from the existing funding pool. This in essence means that there is no new money to develop learning disability services. However, there is substantial scope to redevelop, and recycle the existing funding to provide increased capacity and quality outcome focused services.

The Supporting People Commissioning Board has judged that the level of Supporting People funding into services for people with a learning disability (LD) currently needs to be reduced in relation to other service areas. Also, Supporting People-funded services need to be targeted in a way that is in line with the intended aims of the Supporting People Programme and its Grant Conditions.

Based on discussions and previous projects, Supporting People with AH&CW are addressing both the retraction and targeting issues through a single joint commissioning process that will

- Reduce the level of Supporting People funding with limited impact on the AH&CW budget
- Increase the strategic relevance of Supporting People funding in LD services, by focusing on services with low to medium need, for whom outcome-based commissioning should achieve lower reliance on care services in the medium/long term.
- Build a joint commissioning framework in the run-up to 2010 when both AH&CW block community support contracts and Supporting People's LD services are up for review.

Family carers want to be able to support their children to move to appropriate accommodation in a planned way, and to have their needs recognised too.

There is a growing demand for accommodation in Essex with high numbers of young people reaching adulthood, high numbers of people living with older carers and a number of people in registered care who may not require registered care.

Our aspiration for the life of this accommodation strategy is to assess people with learning disabilities that are living in registered care and subsequently move these people into the community.

Care and Health Partner identified that people were placed in expensive out off county placements because their specialist needs could not be met in Essex. It is vital for the future to develop specialist services, i.e. for people with Autism, complex needs or high physical dependency needs to enable them to ream within Essex and instead of residential care work towards independence and eventually their own independent accommodation with support.

Sustained development of a range of housing options in each locality is needed over the long term. In some localities that need is more urgent than in others.

#### 14.1. Increasing the supply of accommodations

The gap between current and future accommodation demand and supply for adults with learning disabilities is already large and if steps aren't taken now, the gap will continue to grow. This includes transitions and people with learning disabilities living with older carers.

There are currently no numbers for people with a physical and sensory impairment requiring accommodation over the coming years. The strategy will be updated once more data has been received.

	Basildon	Braintree	Brentwood	Chelmsford/ Malden	Colchester	Harlow	Uttlesford	Epping	Rochford	Castle Point	Tendrin g	Total
Locality	44	57	Estimated 35	37	16	42	37	32	Estimated 35	Estimated 49	Estimat ed 30	414
Residential No's	18	18	18	18	19	18	18	18	18	18	19	200
Hostel Reprovision No's	N/A	N/A	N/A	19	N/A	25	N/A	20	N/A	N/A	13	77
Total	62	75	53	74	35	85	55	70	53	67	61	691

The table below shows the number and type of accommodation units needed in the next 5 years as identified by the locality teams:

The next section sets out the implementation of increasing the supply of accommodations for people disabled people, which will help to bridge the gap between supply and demand. There is clearly an ongoing need to continue with development of new schemes, particularly accommodation types which are not available within existing stock or are in such small numbers that they cannot hope to meet the future demands.

#### **SECTION 6**

#### **15. IMPLEMENTATION AND ACTION PLAN**

This section sets out an implementation and action plan to deliver a wide range of housing options for people with learning disabilities in Essex.

It covers:

- The delivery of wider housing and support option
- Information, training, partnership working with individuals, families and local authorities
- Planning with individuals and families
- Review and monitoring

#### 15.1. TARGET NO'S OF PEOPLE WITH LEARNING DISABILITIES ENABLED TO LIVE IN THEIR OWN HOME PER DISTRICT

District	Year	Shared Ownership	General needs LA/RSL	Private Sector Leasing	Better Lives	Shared Housing	Existing LD Schemes	Total
Basildon	2008-09	2	2	6	N/A	9	1	20
Basildon	2010-11	2	2	6	N/A	9	1	20
Basildon	2012-13	3	2	5	N/A	3	1	14
Braintree	2008-09	2	2	9	N/A	9	1	23
Braintree	2010-11	2	2	9	N/A	9	1	23
Braintree	2012-13	2	2	9	N/A	6	1	20
Brentwood	2008-09	2	2	6	N/A	3	1	14
Brentwood	2010-11	2	2	6	N/A	3	1	14
Brentwood	2012-13	2	2	6	N/A	3	1	14
Castle Point	2008-09	2	6	6	N/A	6	0	20
Castle Point	2010-11	2	3	6	N/A	6	0	17
Castle Point	2012-13	2	3	6	N/A	6	0	17
Chelmsford	2008-09	1	3	6	N/A	6	1	17

District	Year	Shared Ownership	General needs LA/RSL	Private Sector Leasing	Better Lives	Shared Housing	Existing LD Schemes	Total
Chelmsford	2010-11	1	3	6	N/A	6	1	17
Chelmsford	2012-13	2	3	6	N/A	6	1	18
Colchester	2008-09	1	2	3	2	3	0	11
Colchester	2010-11	1	2	3	0	3	0	9
Colchester	2012-13	1	2	3	0	3	1	10
Epping	2008-09	2	6	8	N/A	9	1	26
Epping	2010-11	2	6	6	N/A	9	1	24
Epping	2012-13	2	6	6	N/A	9	1	24
Harlow	2008-09	2	9	6	N/A	6	1	24
Harlow	2010-11	2	9	9	N/A	6	0	26
Harlow	2012-13	2	9	9	N/A	6	0	26
Malden	2008-09	1	1	2	N/A	0	0	4
Malden	2010-11	0	1	2	N/A	0	0	3
Malden	2012-13	1	1	2	N/A	0	0	4
Rochford	2008-09	1	6	3	N/A	3	3	17
Rochford	2010-11	1	6	3	N/A	3	1	14
Rochford	2012-13	1	6	3	N/A	3	1	14
Tendring	2008-09	1	6	6	1	3	2	18
Tendring	2010-11	1	6	6	0	3	0	16
Tendring	2012-13	1	6	6	0	3	0	19
Uttlesford	2008-09	1	4	5	N/A	6	0	16
Uttlesford	2010-11	1	4	5	N/A	6	1	17
Uttlesford	2012-13	1	4	5	N/A	6	0	16
Total								606

#### **15.2. RECOMMENDED ACTIONS – COUNTYWIDE ACTIONS**

The following actions are to be applied to all the localities. Local actions will be addressed in addition to the overarching actions.

- Recruit a Housing Assessment Worker undertake assessment of people with disabilities living in residential care with a view to move suitable clients into supported housing in the community.
- Use the funding model in this strategy, based on disinvesting in residential care to invest in housing based alternatives, to project expenditure on care and support packages for people with learning disabilities using housing based alternatives alongside DLA and ILF.
- Agree a process for making use of telecare as part of the care and support packages for people with learning disabilities. There is an opportunity to start using telecare at the onset of individualised planning with individuals to promote assistive technology.
- Identify and meet with private developers/organisations that are willing to draw up proposals of how to deliver housing solutions without using public subsidy.
- Meet with private sector landlords, initially through established private landlord forums, to identify landlords who are interested in letting properties to people with disabilities, including lease agreements with RSL's.
- Maintain relationship with RSL's within the County to ensure ongoing partnership working.
- Develop and provide information for families about the full range of housing and support options and how they can use their own resources to achieve some of these options. This needs to be supported with regular and comprehensive communication with individuals and families so that they know what action is being taken to widen housing options and what they need to do themselves.

- Ensure that all disabled people who have a housing need are registered on the District/Borough housing register. This
  should be made a requirement that all care managers ensure that people with disabilities who have a housing need submit a
  housing register application and manage Choice Based Letting as applied in their area.
- Gather and develop information on housing and support needs of disabled people to inform future strategic commissioning of housing/support options.
- Use existing information on housing need collected through local need surveys for this strategy and housing sub groups on needs available to 'broker' housing solutions at a local level
- Maintain understanding and knowledge of the Personalisation Agenda and its implication for the delivery of housing and support options.
- Ensure that the countywide LD Floating Support service is utilized to full capacity.
- Work in partnership with developers to ensure that new properties are built to Lifetime Homes Standard
- Make us of voids within existing supported living schemes and develop a unified nominations process
- Ensure inclusion in PFI

# 15.4 Countywide Actions

Activity	Action	Timetable	Lead Responsibility	Resource Implication
Agreement and adoption of Strategy	Approval of Strategy and Action Plan through Commissioning and Commercial Board and AH&CW Executive Board	May – June 2009	AH&CW	None
Implementation arrangements	Set up Implementation Group	June – July 2009	SP&C	None
Launch of the Strategy	Organise event for all stakeholders to launch strategy	September 2009	SP&C	Direct costs for the venue hire

Activity	Action	Timetable	Lead Responsibility	Resource Implication
Improve the range of accommodation options for people with learning disabilities in all	To ensure that local District/Borough Councils are aware of specialist need for accommodation and evidence need for housing in their District Housing Strategy	From January 2010 onwards	SP&C	
parts of Essex	<ul> <li>Meet with colleagues from the local housing authorities on a regular basis with information on need for accommodation for their borough./district</li> </ul>	From January 2010 onwards	SP&C	
	<ul> <li>Seek information on need from the local AACM team</li> </ul>	From August 2009	AACM	
	To seek opportunities specific nominations and/or a priority banding within Choice Based Letting Schemes with local authority housing departments.	From August 2009 onwards	AACM, SP&C	
	Housing needs assessments of people with disabilities living in registered care and out of County – analysing their housing needs • Raise awareness amongst	From 2009 onwards	AACM and SP&C	
	practioners to include a housing need assessment into the assessment/review to inform SP&C	June 2009	SP&C	

Activity	Action	Timetable	Lead Responsibility	Resource Implication
	Development of a systematic approach to needs assessment – development of required criteria for needs assessment	July – September 2009	SP&C	
	<ul> <li>Improvement of current housing needs assessment through development of a housing needs assessment form for Practioners and service user</li> </ul>	From June 2009	SP&C, AACM	
	Use the funding model in this strategy, based on disinvesting in residential care to invest in housing based alternatives, to project expenditure on care and support packages for people with learning disabilities using housing based alternatives alongside DLA and ILF.			
	Use the model within internal hostel closure	From June 2009	SP&C, AACM	

Activity	Action	Timetable	Lead Responsibility	Resource Implication
	<ul> <li>To provide easily accessible information for people with learning disabilities and carers on accommodation options and how they can be accessed.</li> <li>Housing Options that are available in the County will be produced in Easy Read</li> </ul>	June 2009	SP&C	
To enable a consistent approach between local authorities to assist people with learning disabilities so they	To ensure that key stakeholders, people with disabilities, family members and Care Managers are familiar with the application process for Choice Based Lettings to maximise success of applications.	September – December 2009	SP&C and AACM	Time to set up training and for capacity within the teams to attend training events
have equal access to affordable accommodation	Ensure good communication with the local authorities – communicate housing requirements on a regular basis.	September 2009	SP&C	
	Ensure that all people with disabilities who have a housing need are registered on the District/Borough housing register. This should be made a requirement that all care managers	July 2009	AACM	

Activity	Action	Timetable	Lead Responsibility	Resource Implication
	ensure that people with learning disabilities who have housing needs submit a housing register application.			
To provide easily accessible information on what accommodation and support	Accommodation Advice and Shared Ownership events to be planned and developed for people, their carers and other stakeholders Use housing sub groups, using	July 2009	SP&C	Costs for venue hire
options are available for people to improve their level of choice	<ul> <li>existing information on housing need collected through the housing need survey for this strategy and future housing solutions at a local level.</li> <li>Present any new information to the housing sub group of the partnership board</li> </ul>	September – December 2009	SP&C and Housing Sub groups	Time to update each local housing sub group on Choice Based Letting
To ensure an on going supply of accommodation, including developments of new schemes, is	Identify and meet with private developers/organisations that are willing to draw up proposals of how to deliver housing solutions without using public subsidy.	From July 2009 onward	SP&C	
achieved to bridge the gap between supply and demand.	Introduction of a central nominations/allocations database to ensure best use of existing accommodation	From December 2009 onwards	SP&C and SPT	Time-gathering all the necessary information for the data base

Activity	Action	Timetable	Lead Responsibility	Resource Implication
	<ul> <li>Accessing existing sheltered housing</li> <li>Discussion with sheltered housing provider to establish which sheltered housing schemes are able to consider letting to learning disabled people and what the letting criteria are</li> </ul>	September 2009	SP&C	
To ensure that housing and support are interlinked for people with learning disabilities to enable people to	Agree a process for making use of telecare as part of the care and support packages for people with learning disabilities. There is an opportunity to start using telecare at the onset of individualised planning with individuals to promote assistive technology.	September – December 2009	SP&C and AACM	
live more independently in the community	<ul> <li>Involve a telecare assessor at the onset of every new development</li> </ul>	August – September 2009	SP&C	
	Develop and provide information for families about the full range of housing and support options and how they can use their own resources to achieve some of these options. This needs to be supported with regular and comprehensive communication with individuals and families so that they			

Activity	Action	Timetable	Lead Responsibility	Resource Implication
	<ul> <li>know what action is being taken to widen housing options and what to need to do themselves</li> <li>Develop a leaflet for families showing the different housing and support options</li> </ul>	hey es	SP&C	
15.3. LOCAL ACTI				
Locality	Action	Timetable	Responsi	bility
Basildon	Better information on housing and support needs of service user	From March 2009 onw	ards AACM	
	Redevelopment of a residential home in to self contained flats through a PSL scheme	From February 2009 onwards	SP&C	
Braintree	Better information on housing and support needs of service user	From March 2009 onw	ards AACM	
	Development of 6 self contained flats – Tabor Avenue or potentially other site	From January 2009 onwards	SP&C	
Brentwood	Better information on housing and support needs of service users –			

Locality	Action	Timetable	Responsibility
	carry out housing needs survey with the involvement of the housing sub group using the newly designed housing needs assessment forms for both Practioners and service users.	From September 2009 onwards	AACM
Castlepoint	Better information on housing and support needs of service user – carry out housing needs survey with the involvement of the housing sub group	From March 2009 onwards	AACM
	Re-provision for 5 service user in Benfleet from a health campus site in to supported living.	From January 2008 – to be completed by March 09	AACM and SP&C with Health Colleagues
	Re-development of a former sheltered housing scheme by Castle Point District Council into self contained flats for people with disabilities	September 2009	SP&C in partnership with Castle Point District Council

Locality	Action	Timetable	Responsibility
Chelmsford	Early needs assessment of service user at Bridgemarsh to identify alternative housing options	From 2009	AACM and SP&C
	Better information on housing and support needs of service user	From March 2009 onwards	AACM
	Development of a transitional Foyer	From January 2009 onwards	SP&C, AACM, CwD
Colchester	Managing the voids within Better Lives effectively	From January 2009 onwards	AACM, SPT
	Development of 2 self contained flats for transitions	To be completed by February 2009	SP&C, AACM, CwD
Epping	Early needs assessment for service user living at Shernbrooke to identify alternative housing options	From 2009	AACM, SP&C
	Reprovision for service user currently living on a	From 2008 – to be completed in 2010	SP&C, AACM in partnership with Health

Locality	Action	Timetable	Responsibility
	health campus site in to supported living		Colleagues
Harlow	Better information on housing and support needs of service user	From March 2009 onwards	AACM
	Early needs assessment for service users living at Berecroft to identify alternative housing options	From June 2009	AACM, SP&C
	Completion of specialist development (8 self contained flats) for service user with Autism	March 2009	SP&C, AACM
Maldon	Better information on housing and support needs of service user	From March 2009	AACM

Locality	Action	Timetable	Responsibility
Rochford	Development of a 14 self contained flats(St Lukes)	From 2008 – completion March 2010	SP&C, AACM
	Managing voids in the existing schemes	From January 2009 onwards	SPT, AACM
	Better information on the housing and support needs of service user	From March 2009 onwards	AACM
Tendring	Managing the voids within Better Lives and within the existing supported living schemes	From January 2009 onwards	CAT, AACM
	Early needs assessment for service user living at Magdalen Close to identify alternative housing options due to the closure of the hostel	From 2009	AACM
Uttlesford	Better information on housing and support needs of service user	From March 2009 onwards	AACM
	Early needs assessment for service users living at Squirrels prior to their re- provision		

### 6. Glossary

- **AACM** Access, Assessment and Care Management
- **AH&CW** Adults, Health and Community Wellbeing
- **CAT** Colchester Assessment and Transition Team
- **CLG** Communities Local Government
- **CwD** Children's with Disabilities
- **DLA** Disability Living Allowance
- ILF Independent Living Fund
- LA Local Authority
- LD Learning Disabilities
- **PCT** Primary Care Trust
- **PFI** Private Finance Initiative
- **PSL** Private Sector Leasing
- **RSL** Registered Social Landlord
- **SP** Supporting People
- **SP&C** Strategic Planning and Commissioning
- **SPT** Service Placement Team